



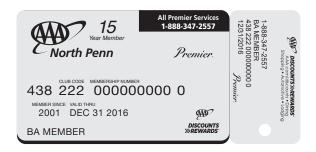
AAA Premier:

Enjoy the very best AAA North Penn has to offer.









Welcome to a Higher Level of Member Benefits!

As a AAA Premier Member, you now have access to AAA's most comprehensive package of travel and roadside assistance benefits. Your AAA Premier Membership status entitles you to more personalized travel services, special savings and exclusive discounts when you shop at any AAA North Penn office. It also entitles you to expanded roadside assistance benefits. These additional benefits are provided to you, the AAA Premier Member, as a means of offering even greater flexibility within your AAA membership.

Your AAA Premier Membership card will immediately identify you as a member of an elite group of AAA members qualified to carry this card. This *AAA Premier Benefit Guide* is intended to provide you with greater detail about AAA North Penn's Premier services.

If you would like additional information about how AAA can assist and service you, visit any of our AAA North Penn offices.

We congratulate you on your choice to become a AAA Premier Member and thank you for the opportunity to serve you in the years ahead.

Dlenn Zumbach

Sincerely,

Glenn Zumbach President/CEO

AAA Premier Convenience With A Single Toll-Free Telephone Number

As a AAA Premier Member, you have access to all AAA North Penn products and services simply by calling a single toll-free number. AAA's Roadside Assistance and World Wide Concierge Services are available 24 hours a day, 365 days a year. Rather than dialing different numbers for different services, you now only need one number, provided exclusively to you, the AAA Premier Member.

The AAA Premier Member Services Toll-Free Telephone Number Is 1-888-347-2557



Extended Roadside Assistance 1-888-347-2557

As a AAA Premier Member, you are entitled to one free tow of up to 200 miles per membership household, per membership year. This 200-mile tow replaces one of the four 100-mile tows that you were entitled to as a AAA Plus member.

- If any of the service calls, including the 200mile tow, are not used during a membership year, they cannot be accumulated and carried over to the next membership year.
- As a AAA Premier Member, you may "save" your free 200-mile tow at any time during the membership year by paying the current AAA towing rates per mile on tows over 100 miles. For example, if your vehicle breaks down and needs to be towed 115 miles, it may make sense to pay the additional per mile charge for the 15 miles beyond the first 100 miles and "save" your 200-mile tow for future use during the membership year.
- For any towing distances beyond the allowable mileage limits, the member is responsible to pay for the excess mileage based on current AAA towing rates.
- A fifteen-day waiting period applies to the extended Roadside Assistance benefits for all newly enrolled or upgraded AAA Premier members.
- All roadside assistance benefits apply to your existing covered vehicles. Roadside assistance, including the 200-mile tow, cannot be used for recreational vehicles or motorcycles unless the member also maintains the AAA Premier RV membership coverage.



One Day Complimentary Rental Car* (In conjunction with a tow) 1-888-347-2557

If your vehicle requires towing, and you are stranded without transportation, just ask AAA for help. When you call our exclusive Premier Membership phone number, you will be assisted to obtain Emergency Road Service and obtaining a car rental reservation. With AAA Premier, each AAA Premier cardholder is entitled to reimbursement of one full-day rental car fee, up to a full size vehicle, when the tow is one of the four allowable Roadside Assistance calls during the membership year.

Save 10% Everytime You Purchase Luggage at any AAA North Penn Travel Store*

Our AAA Travel Stores are filled with products every traveler needs including luggage, travel guides and maps, car accessories, and games and activities for children on the go. Enjoy saving 10% off all of your luggage purchases anyday. . .everyday! Simply show your AAA North Penn Premier card to the cashier to receive this exclusive discount.

* The 10% AAA Premier merchandise discount is valid on regularly-priced luggage only.

Discounted Airline Reservation, License and Title Fees

AAA Travel Agents can arrange every detail of your next trip. They are ready to assist you in the selection of a vacation destination and will make a recommendation tailored to your individual interests and needs. Book your travel arrangements through our AAA North Penn Travel Agency and receive a 50% discount on service fees normally associated with airline ticketing. AAA Premier Members also receive a 50% discount on license and title service fees.

Special Savings From Hertz

Hertz Car Rental offers special discounts for Premier members. Visit AAA.com for details:

• Free Hertz #1 Gold Club Membership (save \$60) Enroll on-line at AAA.com/Premier.

Home Lockout Service

As a AAA Premier member, if your keys are lost or stolen, or you become locked out of your home, you can receive up to \$100 in reimbursement for locksmith services to gain access to your home from the outside. Services may include picking or drilling the lock, changing locks, re-keying, or cutting a replacement key. Home Lockout Service is reserved for a AAA Premier member's primary place of residence in the AAA North Penn territory. The service excludes all other buildings or locked areas. Any charges in excess of \$100, as well as all charges associated with any other residential locksmith services, are at the expense of the AAA Premier member. Home lockout service is limited to one usage per Premier household per membership year.



TRAVEL ASSISTANCE Concierge Services** Within the U.S. and Canada, call toll-free 1-888-347-2557 Outside the U.S., call collect 1-804-673-1679

Services are available only during 'covered travel'.

As a AAA Premier Member, you have instant access to a host of travel services when traveling domestically or internationally. By calling the toll-free AAA Premier Services telephone number, you can obtain information such as:

- Restaurant and spa recommendations and services
- · Event tickets
- Tour information
- Gift basket and floral delivery
- Business services
- Golf tee times and reservations (subject to availability)

The Premier Membership includes access to concierge services which are service benefits, not financial benefits. Any costs associated with services are paid by the member.

24-Hour Global Travel Emergency Assistance** Within the U.S. and Canada, call toll-free 1-888-347-2557 Outside the U.S., call collect 1-804-673-1679

Services are available only during 'covered travel'.

As a AAA Premier Member, you can rest easy every time you are traveling domestically or on an international vacation. If you have an emergency while 50 miles or more from your Primary Residence - within the United States or internationally - you may call for Emergency Travel and Medical Assistance 24 hours a day, 365 days a year.

This service provides access to such things as:

- Medical Referrals
- Lost Ticket and Baggage Assistance
- · Emergency Airline and Hotel Reservation
- · Legal referrals
- Money transfers

The Premier Membership includes access to emergency assistance services which are service benefits, not financial benefits. Any costs associated with services are paid by the member

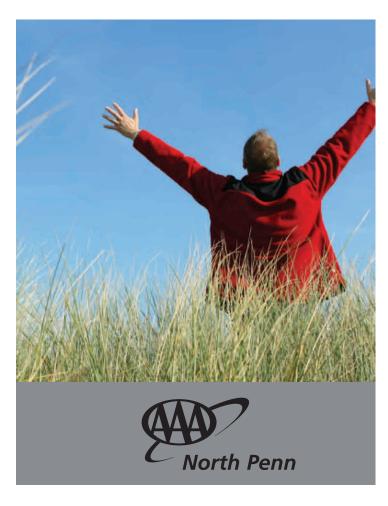
TRAVEL INSURANCE Trip Interruption* and Vehicle Return Coverage*

Covered person must be at least 50 driving miles from home when incident occurs.

AAA Premier Trip Interruption and Vehicle Return Coverage benefits provide members greater peace of mind when driving 50 miles or more from home. If your trip is delayed due to an Accident, mechanical breakdown, car theft, unexpected Illness or Injury, natural disasters or severe weather, you can be reimbursed up to \$1500 for covered out-of-pocket expenses, including meals and accommodations; and/or Substitute Transportation to continue your trip. And you can be reimbursed up to \$500 to help you get your car back home if an unexpected Illness or Injury prevents you from completing your trip.

This was a brief description of benefits provided by this plan, for Group Travel Policy Number AAAME00222 Policyholder: AAA North Penn

*Insurance coverage is underwritten by BCS Insurance Company under a Form No. Policy 53.203 (0115). Allianz Global Assistance is the licensed producer and asministrator for this plan.



AAA Premier phone number: 1-888-347-2557

SCRANTON

941 Viewmont Drive 18519 Phone 570-348-2511

STROUDSBURG

1527 N. 9th St, Stroudsburg 18360 Phone 570-421-2500

TUNKHANNOCK

208 W. Tioga St, Tunkhannock 18657 Phone 570-836-5104

WILLIAMSPORT

1 E 6th Ave, S. Williamsport 17702 Phone 570-323-8431

WELLSBORO

9 Charleston St, Wellsboro 16901 Phone 570-724-4134

HONESDALE

1126 Main St, Honesdale 18431 Phone 570-253-0160

TOWANDA

306 Ennis Ln, Bradford Towne Center, Towanda 18848 Phone 570-265-6122

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